



Unaccompanied minors

From the airport to the destination, we take every step to make sure your child is safe and comfortable during their trip.

Age at time of travel

- 6 to under 12 years old : registration as an unaccompanied minor is mandatory unless they are accompanied by an adult passenger.
- 12 to under 18 years old : “not required to make any special arrangements. However, can still register them as unaccompanied minors if passenger wish for added care and attention.

Booking

- You can book a flight with the unaccompanied minor service for a child travelling alone by contacting Customer Care .
- The Service must be booked at least 24 hours prior to the scheduled departure, providing the details of Adult's full name & contact (Mobile) information at point of departure / Arrival.
- The unaccompanied minor service cannot be requested online.

Fees : An additional fee will be charged per unaccompanied minor per flight sector at the time of requesting the service.

Flight sectors	Fee per sector [^]
Hong Kong to/from airports in:	HKD 1150 / USD 150
Europe	
South Asia, Middle East & Africa	
Southwest Pacific	
The Americas	
Others	HKD 500 / USD 65

For more details, please contact our customer care center at **+27 800 007 384**.