

Contact Us

Please email the America Support Group if you need any assistance.

US Agents with an Account PIN may call or email:

1 (877) 509-3513

topaccount@cathaypacific.com

Flight Enquiries

Trade Agents: 1 (833) 988 1365

Corporate Agents: 1 (800) 333 5987

Email: customerservice_nam@cathaypacific.com

Group Sales

Phone: 1 (866) 352 2711

Email: americas_groupdesk@cathaypacific.com

The Americas Reservation Office Hours

Mon — Fri: 0600-1730 PST (Pacific Standard Time)/ 0900-2030 EST (Eastern Standard Time)

Saturday: 0600-1600 PST/ 0900-1900 EST

Sunday (including Christmas Day & New Year's Day): Closed

Daylight Saving Time

Mon — Fri: 0700-1830 PST (Pacific Standard Time)/ 1000-2130 EST (Eastern Standard Time)

Saturday: 0700-1700 PST/ 1000-2000 EST

Sunday (including Christmas Day & New Year's Day): Closed

For more contact information, please visit our [Global Contact Centers](#)

Hotel and Package

1 (833) 933 2244

Mon — Fri: 0600-1730 PST (Pacific Standard Time)/ 0900-2030 EST (Eastern Standard Time)

Saturday: 0600-1600 PST/ 0900-1900 EST

Sunday & Christmas Day: Closed

Using a TTY/TDD device (for hearing impaired only):

1 (833) 933 2244 (Dial 711 to be connected through Relay Service)

CX Frequent Flyer Members:

[Asia Miles](#) & [Marco Polo Club](#) for Green/ Silver/ Gold/ Diamond members: 1 (833) 933 2244

24 hours a day, 7 days a week