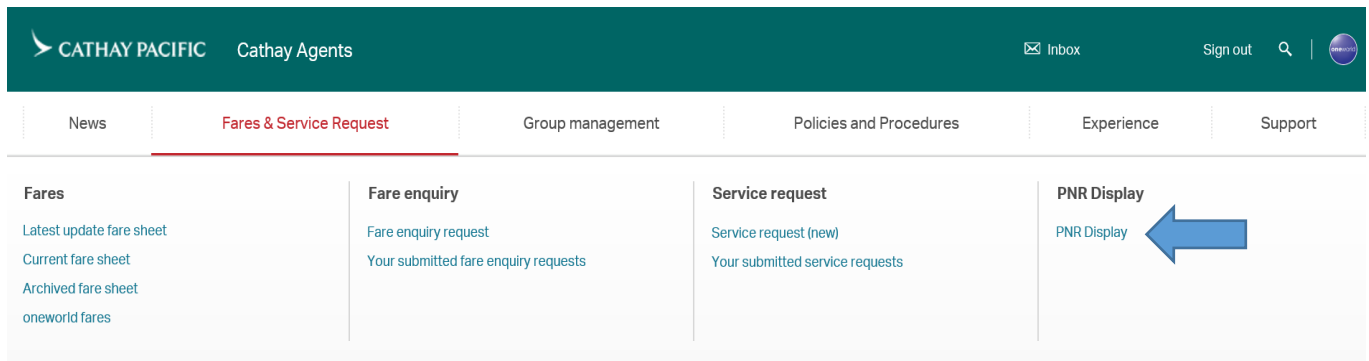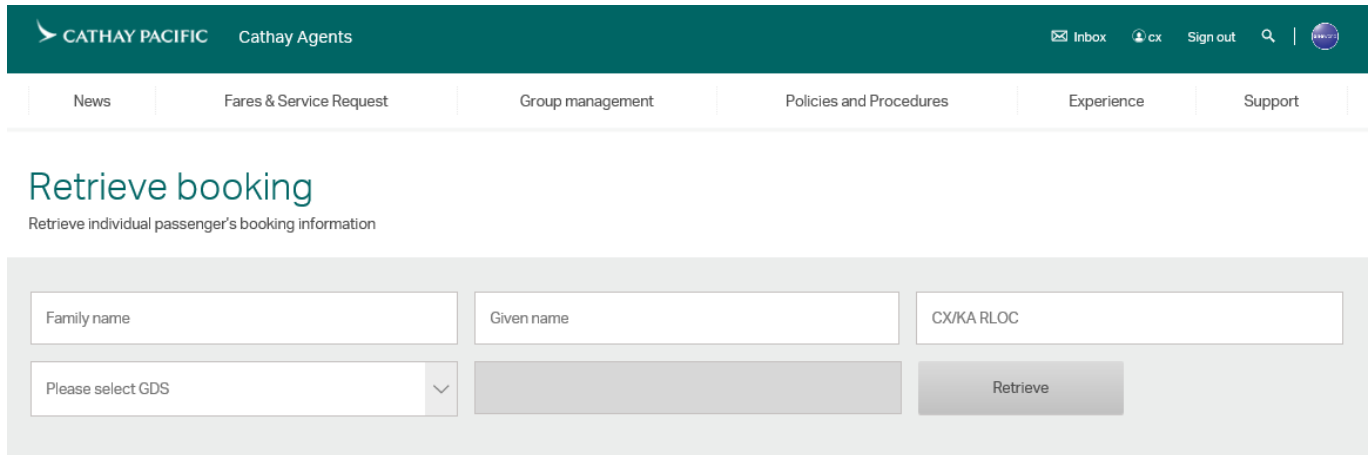# Retrieve agent booking via Cathay Agents

In the situation of flight protection and/or an agency ticket is being reissued by CX/KA, which new flight and/or ticket number not yet update into your GDS, these information can be retrieved through "PNR Display" function via cxagents.com as an alternative.

1. **Log-in cxagents.com and search "PNR Display" under Fares & Service Request**

2. **Input the required details and press "Retrieve"**

3. Latest e-ticket number is displayed at the bottom

Last Retrieved14:57 22 Aug ↻ Refresh ▤ Print ✕ Close

Passengers

Passenger	Name
P1	WA

Itinerary Details

Sector	Flight Number	Class	Dep.Date	Dep.Airport	Arr.Airport	Dep.Time	Arr.Time	Status
S1	CX390	B	12AUG	HKG 1	PEK 3	0900	1225	Flown
S2	KA903	B	13AUG	PEK 3	HKG 1	1945	2320	Flown
S3	KA993	B	23AUG	PEK 3	HKG 1	1835	2225	HK 1

SSR

Passenger	Sector	Service	Status
P1	ALL	DOCS	HK 1
P1	ALL	DOCS	HK 1
P1	S1	DOCS	HK 1
P1	S2	DOCS	HK 1
P1	ALL	FQTV CX	HK 1
P1	ALL	FQTV KA	HK 1

E-Ticket

Passenger	Sector	E-Ticket Number
P1	ALL	160-2376644382(M)
P1	S1	160-9599770071
P1	S3	160-2376644396

4. Print out the image by selecting "Print"

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Passengers

Passenger	Name
P1	WA

Itinerary Details

Sector	Flight Number	Class	Dep.Date	Dep.Airport	Arr.Airport	Dep.Time	Arr.Time	Status
S1	CX390	B	12AUG	HKG 1	PEK 3	0900	1225	Flown
S2	KA903	B	13AUG	PEK 3	HKG 1	1945	2320	Flown
S3	KA993	B	23AUG	PEK 3	HKG 1	1835	2225	HK 1